Artur Sendyka

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ABOUT

I am a creative individual, full of passion and committed to my work. I've been in the IT industry for 5 years, starting my journey as an IT Support Intern and later working as a Freelance Website Developer. My current skill set is mainly focused on IT Support and Management in small to medium-sized organizations. I have a deep passion for technology, non-governmental organizations, and contemporary art. In my leisure time, I enjoy playing video games, participating in social/probono activities, exploring different cities, running, and practicing yoga.

WORK EXPIERENCE

Aon #hybrid
January 2024 - June 2024

Configuration Analyst I

Configuring the flexible benefit platforms in line with client expectations; Resolving issues and risks to ensure that the platform is working correctly; Taking ownership to eliminate defects that arise from user acceptance testing; Supporting system releases by helping to test new platforms.

Stefanini Group #on-site
June 2023 - December 2024

Deskside Technician I

Hardware installation, transfer and uninstallation; Diagnosing problems with personal equipment (PCs, laptops, printers, scanners, etc.); maintaining, analyzing and solving end-user computer problems, both hardware and software;

DAV Tech Poland #remote
October 2019 - December 2024

IT Administrator (on demand)

Administration of InSERT sales and warehouse management software; Windows Server 2019 local server administration; Management of the local network, user access, sensitive company data;

EDUCATION

University of Humanities and Economics in Lodz

Culture Studies

During the bachelor's degree; specialization Creative Culture Manager;

Upper-Secondary school of communication in Krakow

ICT Technician

Technician high school diploma; design and administration of local ICT networks; administration, maintenance of ICT devices;

Skills

- IT management, inventory of IT equipment
- Installation, administration, troubleshooting of local computer networks,
- IT project and process management using Jira, Confluence, ServiceNow, ClickUp
- Administration of Google Workspace, Microsoft 365, Windows Server 2019, Unix servers
- Knowledge of Synology Active Backup, Bacula backup solutions
- Knowledge of VPN solutions SoftEther, OpenVPN,
- Knowledge of text and image prompt engineering: GPT-3.5, Gemini 1.5, Llama 3.1, Midjourney 6.1,
- Searching for solutions, maintaining the quality of services provided, creative approach to action
- Training of employees on the introduced IT solutions and cybersecurity in the organization
- Website design and administration Wordpress, Prestashop, Drupal,
- Communicativeness, openness, head full of ideas and modern solutions.

Addictional information

- Category B driving license
- Communicative English
- Basic knowledge of the German language
- SEP G1 qualifications - operation and supervision of electrical networks, installations and devices up to 1kV
- EF SET C1 Level - Education First Standard English Test certificate
- Certificate of Social Competence - Akademia Ignatianum in Krakow
- Change Management Principles certificate - Zwolnieni z Teorii
- Project Management Principles certificate - Project Management Institute

Hobby

- social activity,
- contemporary culture,
- electronic and classical music,
- new technologies, devices, solutions
- city tourism,
- volunteering,

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